



Good Practice Example

Country where the practice was implemented	Austria
1.	Title: "Social Media for Beginners"
2.	Type of the practice – Workshop
3.	Objectives of the training: Main aim of the workshop is to help participants to find out what the most common platforms are and how they can get in touch with their grandchildren.
4.	<p>Description of the practice: One of the workshops is going to deal with usage of “WhatsApp” application, which performances it offers, how text and voice messages can be sent, how to make voice and video calls, and share images, documents, user locations, and other media</p> <p>Exercises “Learning by doing” - The participants can try out as much as possible themselves and operate the devices on their own. After the workshop has been finished, they are asked to exercise in smaller groups, exchange data and record voice messages, in order to get a real, practical experience</p> <p>Methodology Power Point Presentation with all the instructions has been prepared in advance in a form of tutorial, with subtitles in case that some of the participants has hearing impairment. After each step in the tutorial, for example after being showed how to download the WhatsApp application, participants are encouraged to repeat the action, with the assistance of the facilitator. Useful links and websites are also being introduces which the participants can visit, whenever they need repetition or have some ambiguities.</p>
5.	Target group addressed 50+
6.	Course duration & follow-up activities, if any 2 hours is duration time Every two weeks workshops take place with a different topic on the agenda
7.	Necessary materials/resources Computer, Laptop, Tablet or Smart Phone Internet Connection Beamer for presentation



8.	Impact of the practice Enabling participants to broaden their digital literacy, gain knowledge and skills about digital communication, safety and worldwide interaction
9.	Name of the initiator / trainer VHS (Die Wiener Volkshochschulen)
10.	Website link: https://www.vhs.at/de/digitalisierung
11.	Social media links:

This project has been funded with support from the European Commission. This publication [communication] reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

DigiAdults 2019-1-PL01-KA204-065528